

**APPENDIX C
REGIONAL TRANSIT PROGRAM
Measure "C" Taxi Scrip Program for Seniors
70 years of age and older**

APPLICATION FOR SCRIP

AUTHORIZED PERSONNEL USE ONLY	
USER ID#	_____
DATE ENTERED	_____
VENDING SITE	_____ Initials _____

As a potential user of the Measure C Taxi Scrip Program, you have received this packet of materials to explain the program and this application to participate in the program. The Measure C Taxi Scrip Program began in 2008 to provide transportation for seniors living in the Fresno County region. The Taxi Scrip Program is operated by the Fresno Council of Governments (Fresno COG) and funded with local transportation funds made available through the extension of Measure C.

Fresno County residents that meet the Measure C Taxi Scrip Program eligibility criteria may use taxicabs to travel anywhere that approved taxi companies will service. Taxicabs are available seven days a week, 24 hours a day. Authorized participating taxi companies are listed on page C-4 of this application.

Eligible individuals must be a senior age 70 or older and a resident of Fresno County. **Seniors are required to provide proof of age and residency, such as a copy of a California driver's license, California Identification Card or other combination of documents that prove both age and residency.** Additional information on eligibility documentation is provided later in this packet.

Measure C Taxi Scrip Program participants may purchase five books of Scrip monthly at \$5 per book. The actual Scrip ticket book value is \$20 (includes 20 tickets at \$1 value per ticket), which is a 75% discount per book. Use Scrip to pay the fare displayed on the meter when using a taxicab, rounding up to the nearest dollar. When paying with Scrip, change can be requested. Always be prepared to show the taxi driver your Measure C Taxi Scrip ID Card.

Mail this application to the Fresno COG office at 2035 Tulare Street, Suite 201, Fresno, CA 93721 along with a completed order form, or return it to one of our distribution locations listed on page C-4 of this application. For more information, please call Fresno COG at 559-233-4148 or visit us on the web at www.fresnocog.org.

APPLICATION FORM

Name: _____

Address: _____

City, State, Zip: _____

Phone: _____

Date of Birth: _____

Email: (Optional): _____

I am age 70 or older

Proof of Age/Residency is attached

Signature: _____

Date: _____

How did you hear about this program? _____

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Note to Measure C Taxi Scrip Program Applicant:

IF YOU WISH TO AUTHORIZE OTHER INDIVIDUALS TO PURCHASE TAXI
SCRIP FOR YOU (IN ADDITION TO YOURSELF), PLEASE CONTACT
THE FRESNO COG OFFICE
AT
(559) 233-4148, XT 216










Please detach this page and keep for your records.

MEASURE C TAXI SCRIP PROGRAM BILL OF RIGHTS & RESPONSIBILITIES

1. You have the **RIGHT** to be charged the same fare as all other taxi passengers.
2. You have the **RIGHT** to tip or not tip the taxi driver. You may tip taxi drivers with Measure C Taxi Scrip.
3. If the fare is less than an even dollar amount, you have the **RIGHT** to get change back. *(You may round up your trip fare to the nearest dollar and request change. Example: the total fare is \$5.25, you give the taxi driver \$6's worth of Scrip. The 75-cent difference can be requested as change.)* Flat rates that are on the dollar do not provide change.
4. You have the **RIGHT** to travel with a companion(s) and pay only one fare *(no matter how many people took the same ride.)*
5. You have the **RIGHT** to prompt, courteous and safe service.
6. You have the **RIGHT** to use any authorized participating taxi company you wish.
7. You have the **RESPONSIBILITY** not to lend, sell or give away your Taxi Scrip to anyone.
8. You have the **RESPONSIBILITY** to thoroughly fill out and submit the Taxi Scrip Order Form every time you reorder scrip through the Fresno COG mail order service. Your order will not be processed if the form is not received with payment.
9. You have a **RESPONSIBILITY** not to abuse the Taxi Scrip Program. The taxi drivers may not make out-of-area trips for you, make deliveries or allow someone else to use your Scrip.
10. You have a **RESPONSIBILITY** to keep track of your Scrip. Remember- it is the same as cash!
11. You have a **RESPONSIBILITY** to let the taxi provider know that you will be paying with scrip when scheduling a trip; and, show your User ID card to the taxi driver every time you request a taxi service from an approved taxi service provider.
12. You have a **RESPONSIBILITY** to report any instance of abuse, unsafe taxi conditions, fraud or other problems you experience or observe.
13. You have a **RESPONSIBILITY** to inform the Taxi Scrip Program office of any changes: new address or telephone, Authorized Buyer(s), your eligibility status, etc.

WHAT SERVICE PROVIDER CAN I CALL TO SCHEDULE A SERVICE?

You may utilize any of the following authorized service providers. Currently, there are sixteen such service providers that are participating in this program.

A+ TAXI Ph: 559-433-9111	CHECKER CAB Ph: 559-237-7007 559-436-8294	FRESNO CAB Ph: 559-301-5579 559-448-7158	SIERRA VISTA CAB Ph: 559-222-5555 	TAXI SERVICE Ph: 559-222-2223 559-266-6666
ALPHA CAB Ph: 559-442-1245	CITY CAB Ph: 559-495-1234 559-228-8282	FRESNO EOC TAXI Ph: 559-263-8099 7am-7pm To/From Fresno/  and Clovis  	TAXI AMERICA Ph: 559-233-3383 	YELLOW CAB Ph: 559-275-1234 559-442-1020
BULLDOG CAB Ph: 559-485-6000	FARETTA CAB Ph: 559-434-8888 559-230-1000	LATINO CAB Ph: 559-233-3308 559-266-6611 	TAXI ROSA Ph: 559-477-3444 	AMERICAN EAGLE TAXI Ph: 559-856-4944 Service To/ From SANGER and SELMA 
				GREEN POINT TAXI Ph: 559-638-8595 Service To/ From REEDLEY 

WHERE CAN I OBTAIN AN APPLICATION AND PURCHASE TAXI SCRIP IN PERSON?

Clovis City Hall 1033 Fifth Street, Clovis, CA <u>Business Hours:</u> 8:00 AM – 4:30 PM Mon– Fri Phone: 559-324-2000	Reedley Community Center 100 N. East Ave, Reedley, CA <u>Business Hours:</u> 8:00 AM – 5:00 PM Mon– Fri Phone: 559-637-4203	Fresno Area Express (FAX) Manchester Transit Center 3590 North Blackstone Fresno, CA <u>Business Hours:</u> 8:00 AM – 4:00 PM Mon– Fri Phone: 559-621-RIDE
Clovis Senior Center 850 Fourth Street, Clovis, CA <u>Business Hours:</u> 8:00 AM – 5:00 PM Mon– Fri Phone: 559-324-2750 TTY: 559-324-2753	Sanger City Hall 1700 7th Street, Sanger, CA <u>Business Hours:</u> 8:00 AM – 5:00 PM Mon– Fri Phone: 559-876-6300 option 1	Orders by mail at: Fresno COG 2035 Tulare Street, Suite 201 Fresno, CA 93721
Download forms from our website: www.fresnocog.org Scroll right on panoramic pictures to Taxi Scrip picture, then click on “Learn MORE” button		

WHAT OTHER DOCUMENTS CAN I SUPPLY TO PROVE AGE/RESIDENCY ELIGIBILITY?

Other forms of proof of eligibility may include a photo identification from another state with your Date of Birth printed on it (to prove age) as well as a letter or bill with a Fresno County address on it (to prove residency). You can call the Taxi Scrip main office at 559-233-4148 x216 for further information on other forms of identification that may be accepted.